

Cameron Squire

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SUMMARY

Customer-facing Technical Support Engineer with nearly a decade of hands-on experience using Cloudflare products. CCNA and AWS certified, with a strong foundation in networking and web security. Proven ability to translate complex technical issues into clear, actionable solutions for enterprise customers. Passionate about helping clients succeed through scalable, secure architectures.

EDUCATION

B.S. Engineering Technology, Computer Network Systems Management; Minor in Business

May 2024

San Jose State University, San Jose, CA

SKILLS

Certifications:

Cisco Certified Networking Associate (CCNA)

Jan 2024 – Jan 2027

AWS Certified Cloud Practitioner

Mar 2023 – Mar 2026

Programming: Java, Python, SQL, CSS, HTML, JavaScript, Lua

Software: Web servers, Cloudflare, Wireshark, AWS, Zero Trust, Windows, Windows Server, macOS, UNIX/Linux, Okta, Duo, Nmap, Active Directory, Git

Non-Technical: Customer interaction, Cross-functional collaboration, Cross-functional project execution, Technical writing, Postsales customer communication, Report generation

WORK EXPERIENCE

Verkada, San Mateo, CA

Technical Support Engineer

Jun 2024 – Present

Technical Support Engineering Intern

Jan 2023 – May 2023

- Provide technical support to end-users by troubleshooting Verkada hardware and software over email, phone, and chat.
- Collaborate cross-functionally with solutions engineering, product, and engineering teams to troubleshoot technical issues.
- Conduct packet analysis using Wireshark and internal tools to isolate Layer 2/3 issues, DNS failures, and cloud connectivity disruptions.
- Manage Verkada's support lab environment, overseeing hardware installations, firmware testing, and recreations of customer networks for escalated troubleshooting.
- Configure and maintain lab network infrastructure, including WANs, VLANs, DHCP, and test Wi-Fi environments.

Translating Technologies, Santa Barbara, CA

Dec 2018 – Sep 2019

IT Technician

- Delivered comprehensive technical support for diverse hardware and software issues, ensuring client satisfaction with at-home solutions.
- Diagnosed and repaired home network, IoT, and AV configurations.
- Explained complex procedures and resolutions to clients in an easily digestible, comprehensible manner.

PROJECT EXPERIENCE

NETS Club Cloudflare Student Project, San Jose, CA

Oct 2023

- Presented a live demo and hands-on lab on using Cloudflare Zero Trust to securely publish internal web applications.
- Taught students how to enable secure access through modern authentication and access control methods.

Rapid Urban Forestry Assessment, San Jose, CA

Aug 2023 – May 2024

- Built a web app to visualize urban tree data using API integrations and agile development with CalPoly stakeholders.