

Cameron Squire

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EDUCATION

B.S. Engineering Technology, Computer Network Systems Management; Minor in Business

May 2024

San Jose State University, San Jose, CA

Related Coursework:

Programming in Java, SQL, Microsoft Windows Server Administration, Network Infrastructure, Internetworking, CCNA Switching/Routing, Security, Computer/Network Support, Analog/Digital Circuits, Connected Products and Applications, Network Security & Prevention, Cybersecurity System Management, Cloud Computing

SKILLS

Programming: Java, Python, SQL, CSS, HTML, JavaScript, Lua

Software: Windows, Windows Server, macOS, UNIX/Linux, Okta, Cloudflare, Duo, Web servers, Zero Trust, Wireshark, Nmap, Active Directory, AWS, Git

Non-Technical: Customer interaction, Cross-functional project execution, Technical writing, Presales customer communication, Report generation

Certifications:

Cisco Certified Networking Associate (CCNA)

Jan 2024 – Jan 2027

AWS Certified Cloud Practitioner, Amazon Web Services

Mar 2023 – Mar 2026

WORK EXPERIENCE

Verkada, San Mateo, CA

Jan 2023 – May 2023

Technical Support Engineering Intern

- Provided technical support to end-users by troubleshooting Verkada hardware and software over email, phone, and chat.
- Collaborated with teams across product development and engineering to identify and resolve technical issues.
- Conducted root cause analysis of recurring technical issues to issue recommendations for permanent solutions.

Lime, Santa Barbara, CA

Sep 2019 – Mar 2020

Operations Specialist

- Managed retrieval, deployment, and monitoring of shared e-scooters in the local community.
- Diagnosed and repaired hardware and software issues in the field while identifying areas for improvement.
- Acted as a representative of the company providing customer service to riders.

Translating Technologies, Santa Barbara, CA

Dec 2018 – Sep 2019

IT Technician

- Delivered comprehensive technical support for diverse hardware and software issues, ensuring client satisfaction with at-home solutions.
- Diagnosed and repaired home network, IoT, and AV configurations.
- Explained complex procedures and resolutions to clients in an easily digestible, comprehensible manner.

PROJECT EXPERIENCE

Rapid Urban Forestry Assessment, San Jose, CA

Aug 2023 – May 2024

- Worked in a team as part of my senior project to create an interactive web application that displays the location of trees in urban areas and provides aggregate data for concerned parties.
- Managed the front-end design and API integration with the team working on the back-end.
- Implemented agile methodologies and sprints to drive development and meet agreed deadlines with partners at CalPoly.